



## ISSUE 4 - JULY 2020

Hello everyone,

Another month, another newsletter. Where is the time going? We hope everyone is keeping safe and well?

It's been a good month at Coquet Vets. We are back to being fully staffed and we are loving having the team back together. We are also back to normal working hours, which are Monday, Wednesday, and Friday from 8.30am to 6.00pm, Tuesday and Thursday from 8.30am to 7.00pm, and Saturdays from 9am to 12 noon. We are closed on Sundays and bank holidays, but our out of hours service is available for any emergencies.

In response to the on-going COVID-19 pandemic in the UK, we are continuing to put policies in place to keep our staff, clients and pets as safe as possible. As we ease out of lockdown, we are pleased to say that our large reception area is once again open. This means you can sit and wait with your pet inside, should you wish to do so. We are also happy to consult outside should you prefer. Just let us know on arrival.

If you are coming into our clinic, we ask that you wear a mask, keep 2 meters from other people, and wash your hands with the sanitisers provided. We have masks for a donation of £1.00 for our designated dog charity S.H.A.K. See the end of this month's newsletter for the full update on our latest COVID-19 policy.

With summer well underway, we have put together some articles that will be relevant for most pet owners at this time. We look at itchiness and troublesome grass seeds, which are common summer problems for pets. We also look at what to consider if you are getting a new kitten or puppy during lockdown. Finally, we have an article about a lovely little dog called Sky who experienced a frightening anaphylaxis reaction during a walk. We explore what the symptoms are and what can be done to treat this serious medical emergency.

Don't forget to recommend a friend and get £5 credit on your account. See our website for more details about the refer a friend offer.

We hope you enjoy this month's news articles and we look forward to welcoming you back to Coquet Vets on your next visit.

Stay safe,

*Coquet Vets Team*

From all at Coquet Vets





## ITCHINESS IN YOUR PETS

Dogs' scratching is a normal part of their behaviour, but it's when this becomes excessive that we sometimes need to investigate, as itchy skin can be very uncomfortable. There are a number of causes from fleas to seasonal allergies (atopy) to skin infections. In this article, we look at some of the main causes of itchiness in your pets and what can be done to identify the cause and manage it.

>> [Read the article here](#)

## TROUBLESOME GRASS SEEDS

Grass seeds are tiny troublesome objects that are a common summer problem. Whilst enjoying long walks in the grassy fields, dogs frequently manage to get them stuck down their ears or in between their toes. The grass seeds can then cause a lot of pain and irritation. Another common irritant is grass blades, which can be painful when they get stuck in a pet's paw. In this article, we look at the issues these irritants can cause and how we can help to resolve this. Don't forget to check out our short video showing the safest way to remove grass-related irritants from a pet's paw.

>> [Read the article here](#)



## GETTING A NEW LOCKDOWN PET

Summer is a common time of year for families to get a new puppy or kitten, and following lockdown this is truer than ever before. This month, we provided a summary of pointers that we feel are important to consider for your new family pet. From vaccinations to microchipping and insurance, this article includes some of the key things to think about and do for your new family pet to keep them safe and happy.

>> [Read the article here](#)

## ANAPHYLAXIS... WHAT DO YOU DO?!

Anaphylaxis is a severe allergic reaction to an unknown substance. This condition is a medical emergency and time really is of the essence if you suspect that your pet is entering anaphylaxis. In this article, you can read about a lovely little dog called Sky who survived this serious medical condition thanks to the quick actions of his owner. As part of this story, we look at how to recognise the key signs and what can be done to treat it.

>> [Read the article here](#)





## SERVICE IN FOCUS: OUR VERY OWN IN-HOUSE LABORATORY

Did you know that Coquet Vets can provide a wide range of in-house diagnostic lab tests? This means we can often deliver much quicker results for your pet.

Our blood biochemistry analyser can run general health, pre-anesthetic, thyroid and electrolyte checks. We are also able to perform in-house urine analysis as well as other sample analysis, including skin scrapes and ear cytology (looking at cells, bacterial and yeast).

We also have a close working relationship with an external laboratory giving access to a wide range of tests, as well as access to their clinical pathologist allowing us to discuss complicated cases and gain more detailed advice where necessary.

Your pet's health is our top priority and with everything available in-house or via our external laboratory partners, you can be assured that your pet will get the best care possible with fast and reliable results whenever it's required.

## COVID-19: OUR LATEST POLICY UPDATE

We are pleased to confirm that our large reception area is once again open so clients can sit and wait with their pets inside, should they wish to do so. We are also happy to consult outside if preferable. Once we've had a chat with you, we will take your animal into our consult room to perform our clinical assessment. We politely ask that clients remain outside or in our reception area during this time. We will discuss any treatment plans with you after the examination.

If you are coming into our clinic we ask that you wear a mask, keep 2 meters from other people and wash your hands with the sanitisers provided. We have masks for a donation of £1.00 for our designated dog charity S.H.A.K

As of 27th July, our amended opening hours are:

- Monday, Wednesday, and Friday: 8.30am - 6.00pm
- Tuesday and Thursday: 8.30am - 7.00pm
- Saturday: 9.00am - 12noon.
- Sundays and Bank Holidays: CLOSED.

To view all of our COVID-19 policy updates, please visit our website and follow the link from our home page.

>> [Find out more here](#)

## CONTACT US

### Appointments and General Enquiries:

☎ CALL: 01665 252 250

➤ EMAIL: [Info@coquetvets.co.uk](mailto:Info@coquetvets.co.uk)

### Emergencies & Out of Hours:

☎ EMERGENCY: 01665 252 250

☎ OUT OF HOURS: 01913 388 890  
(Moorview Referrals)

>> [Visit our website](#)

**Look out for our next newsletter in August!**